

# Google Chromebook Device Instructions

## Power Wash Chromebook

1. Press **Esc +  + Power** at the same time.
2. This will take you to a screen.
3. Press **Ctrl + Alt + D**. (If this doesn't work, Chrome OS needs to be re-installed and will require a workorder in One to One
4. This will take you to a screen, press **Enter**.
5. This will black screen and then to a new screen, press **Space Bar**.
6. This will take you to a screen, press **Enter**.
7. The Chromebook will reboot and take you to a new screen.
8. Follow the steps and connect to Guest Wifi when prompted.
9. It will take you to a login screen, login with your own account.
10. The Chromebook is ready for use.

\*If the issue persists, then reach out to the technology department or file a work order.

## Manually enroll Chrome devices

1. Turn on the Chrome device and follow the onscreen instructions until you see the sign on screen. **Don't sign in yet**. (New Chromebooks right out of the box may need to be plugged into the power outlet to power on for the first time.)
2. Choose the **FSD1-Guest** wireless network to connect to the internet.
3. **Before** signing in, Click on the bottom right hand corner on the time to set the correct Date, Time and Timezone. If you don't do this, you may get an error screen that asks to Reload.
4. **Before** signing in to the Chrome device, press **Ctrl+Alt+E** to go to the enrollment screen.
5. Enter your FSD1 email address and FSD1 network password.
6. On the Asset and Location screen, please set the school location where the chromebook is installed. (*You may not be prompted this information*)
7. Click **Enroll device**. You'll receive a confirmation message that the device has been successfully enrolled. You should see the message on the login screen that the device is managed by FSD1.ORG. If you don't see this, you will need to **wipe** the chromebook and start over with the enrollment. See Next Section for Wiping a Chromebook.
8. Afterwards, reboot the Chromebook to ensure that it downloads it policies, Chrome Apps, and configurations.

## Install updates

Your Chromebook automatically downloads software updates when it's turned on and connected to Wi-Fi. After an update is downloaded, you need to install it.

To install an update:

1. Look in the status area, where your account picture appears, for the Update icon . This icon shows up only when an update is ready.
2. Click Update  > **Restart to update.**

## Check for updates yourself

To check for and install updates before the next automatic update:

1. Click the status area, where your account picture appears.
2. Click **Settings**  **About Chrome OS.**
3. In the "About" window that appears, click **Check for and apply updates.** Your Chromebook will start to install any available updates.
4. After the updates are installed, click **Restart to update.**

To confirm that your Chromebook is up to date, you can check the "About" window.